– CARE GUIDE –

CRATE COLLECTION

HAY

Initially designed to make use of surplus wooden shipping crates by Dutch architect and designer Gerrit Rietveld in 1934, the iconic Crate Collection has been relaunched in a Rietveld Originals x HAY collaboration. Rietveld's ambition to create modern, functional, and affordable furniture for the masses echoes HAY's core values, making the Crate Collection an ideal fit for HAY. The collection comprises a lounge chair, dining chair, low table, and side table, all made with respect for the original design, and sharing the same precisely balanced proportions and transparent construction to minimise production costs and optimise the assembly process. Made of solid pine, with a water-based lacquered finish suitable for outdoor use, the collection's simplicity, and spatial design mirrors the designer's architectural style – providing functionality and comfort without absorbing space. The water-based coating and different colour options make the furniture suitable for a wealth of outdoor settings, and can be supplemented with optional seat cushions in selected textiles for extra comfort.

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible. The information below is only intended as a general guideline.

PINEWOOD WITH OUTDOOR LACQUER

This product is made from high-quality pinewood. We have treated this product with an outdoor water-based lacquer to make it suitable for outdoor use. The lacquer consists of a 3-layer process; a primer and two layers of topcoat to guarantee a long-lasting surface treatment. Over time, the surface colour and appearance will slowly change, which is a natural process due to exposure to sunlight and different weather conditions. The wood has been dried to a humidity specifically for outdoor use, which enables it to withstand outdoor conditions. Therefore, we recommend that it is only used outdoors to avoid risk of wood shrinkage.

CAUTION / OUTDOOR WOODEN FURNITURE

- Outdoor wooden furniture must be washed regularly to remove dust and other dirt that might result in mould, rot, and surface discolouration.
- Always remove stains quickly before they can do any permanent damage to the furniture.
- Make sure to wipe off any sun cream or other liquids from the furniture after use, as these can leave stains on the surface if left in direct sunlight.
- Wipe off the furniture if it becomes wet after rain or snowfall as this will damage the surface over time.
- Wipe off bird droppings quickly as they may lead to permanent corrosion or staining.

– CARE AND MAINTENANCE –

- Please be aware that the product will always be naturally affected by the surrounding environment it is exposed to, and that a certain amount of discoloration is to be expected.
- When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs and mountings.
- It is recommended that all screws are checked regularly and tightened after a few weeks of use.
- Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.
- On tables, use coasters under damp, hot or coloured objects to avoid permanent stains.

- Be careful not to scratch or damage the surface with sharp objects.
- Avoid partially covering the surface, for example with tablecloths, cushions or place mats, as colour variances may appear.

CLEANING & CARE

WATER-BASED LACQUER

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using detergents containing silicone, as they seal the stain in and make subsequent repairs more difficult. Never use soft soap or solvents such as spirit, turpentine, or acetone. Do not use cleaning products containing alcohol, as they may damage the surface. Avoid using scouring cream or scouring pads, as they may scratch the surface.

RESIN

Resin bleeding is a natural occurrence in pinewood. When temperatures rise above 35 degrees, a natural process begins that can cause resin to come out of the wood. Allow the resin to weather until it dries and oxidises, forming a white crystalline powder. The dried resin can then be removed with a stiff nylon or natural bristle brush, and any remaining residue washed off with a cloth.

STORAGE / WOOD

The lifespan of your furniture will vary depending on the weather and type of use. We recommend that you store it in a cool, ventilated place during winter, protected from scratches and bumps to ensure that no mould or rot can form. Make sure the furniture is completely dry before putting it away for winter storage. If you are unable to provide indoors storage for your furniture in a shed, garage or suchlike, the furniture must be placed under a cover so that snow or rain does not come into contact with the wood. If a rug is used as a cover, it should not be in contact with the wood, to allow air to flow through to avoid any discolouration, mould or rot from forming.

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